

Welcome to our Children's Play Area! We are thrilled to have you and your little ones join us for a fun and exciting playtime. To ensure the safety and enjoyment of all children, we kindly ask you to review and abide by the following terms and conditions:

1. This Children's Play Area operates without supervision. Parents or guardians are solely responsible for monitoring their children's safety and behaviour while at the play area and must remain on the premises at all times. Allowing children to play in the area is done at the parents/guardians' own risk.
2. The parents or guardians have the responsibility to ensure the child's behaviour and well-being while under their care. In some instances, our staff may need to remind a child about playing safely, and this will always be done in a polite and sensitive manner, taking into consideration the child's needs. We also reserve the right to respectfully ask anyone who is not playing safely to leave the Children's Play Area.
3. Parents or guardians should note that whilst every consideration has been given for the safety of children using the Children's Play Area, Pitlochry Festival Theatre cannot be held responsible for accidents which occur as a result of children playing on the equipment.
4. Please report all accidents to a member of staff, to ensure that we can provide any necessary assistance and minimise the potential of re-occurrence. These will be logged and are an important part of on-going safety audits. The information will be stored in accordance with our privacy policy.
5. We check our play equipment daily. Please report any damage to play equipment to staff immediately. This is so we can ensure we continue to provide a safe play environment for our customers.
6. Please remove shoes before entering the play area and socks must be worn at all times. This applies to both children and adults.
7. Nappy changing and the use of potties should be conducted in the baby changing area in the accessible toilet behind Box Office. Please place nappies in the correct bins provided.
8. Children who are unwell, or who have been unwell, should not visit the Children's Play Area for at least 48 hours. Children who have become unwell in the Children's Play Area, must leave the building immediately to ensure that the spread of infection is minimised/prevented.
9. The Children's Play Area is for children aged between 0-10 years old and has a capacity of 16 children. If the Children's Play Area is at capacity, it will not be possible to play until the number had reduced. We can recommend playing on our lawns or across at Pitlochry Recreation Ground while you wait.

10. Only food and drink purchased in the café may be consumed on the premises apart from baby food for weaning infants. No food and/or drinks to be taken into the play area, and hot drinks are to remain on the café tables.
11. We hope that everyone using the Children's Play Area at Pitlochry Festival Theatre has a fun and relaxing experience. Should you require any assistance, please ask a member of our team to speak with the Duty Manager, who will be happy to assist you.